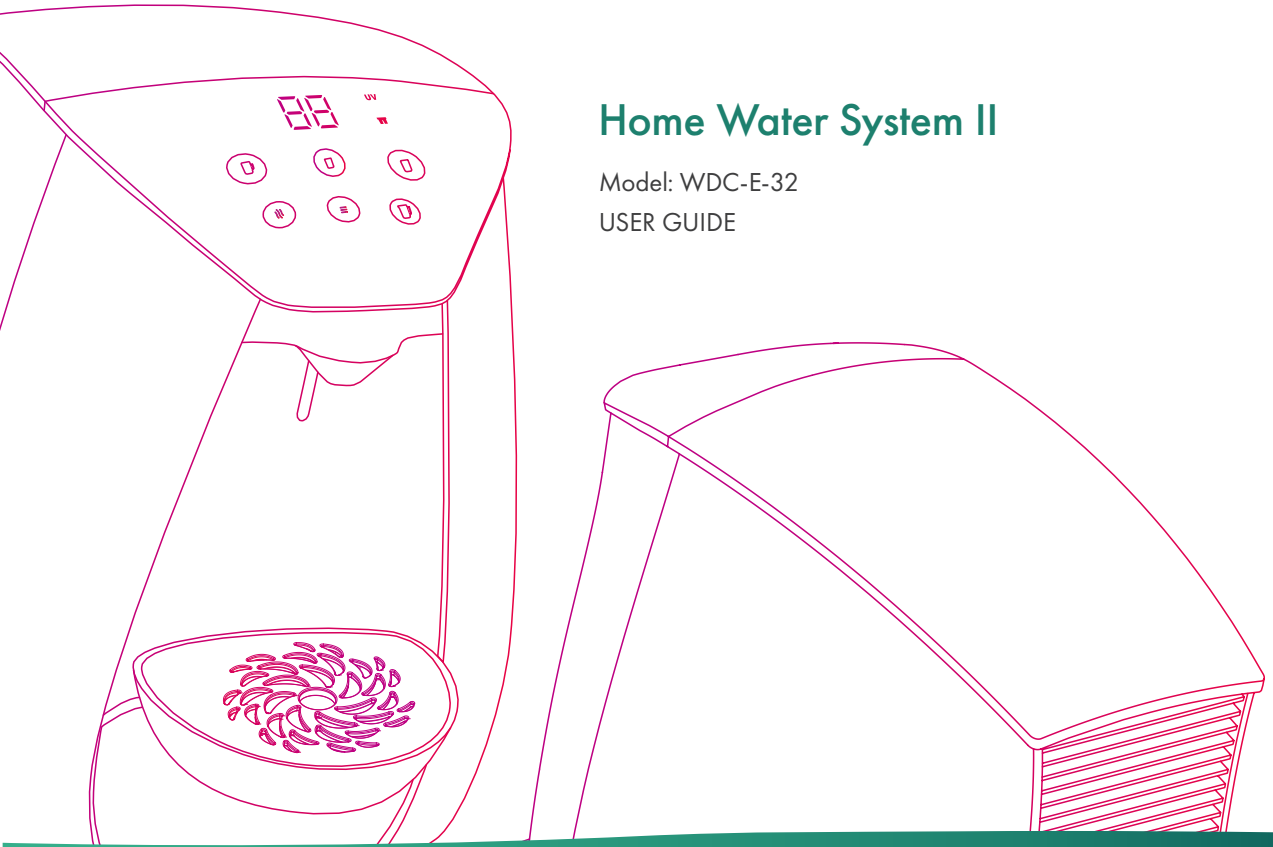
Home Water System II

Model: WDC-E-32

USER GUIDE



Welcome Aboard

Thank you for making us part of your life.

We're delighted that you now have the Home Water System II installed in your home.

With the Home Water System II, you and your family can enjoy instant, triple filtered, boiling, chilled and mixed water on tap, at the touch of a button.

Happy Hydration from the Virgin Pure Team!

Contact us
For more help and support visit www.virginpure.com where you will find more information and can chat with our support team.

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Important Safety Information

Safety precautions

- Your Home Water System II is intended for domestic use only.
  For other uses, you must consult and receive Virgin Pure's (hereinafter 'The Company') approval.
  The appliance must be used only for its intended function and according to these instructions.

- When installing the Home Water System II, use only the pipes provided by the manufacturer. If existing pipes are to be used, they must first be inspected and approved by an authorised representative of the company.

- The unit requires a 230 V power source. Make sure you connect the device to an earthed power outlet with a 16 A fuse.

- The unit must be plugged into a power outlet with a residual-current device (RCD) which does not exceed 30 milliampere.

- Do not use the Home Water System II if it has a defect or is damaged.

- If the power cord is damaged, it must be disconnected from the power supply and replaced by The Company.

- Repairs should be performed only by The Company's representatives.

- The unit contains a UV lamp. This is completely safe but unintended use of the appliance or damage could result in the escape of dangerous UV radiation which can cause harm to the eyes and skin.

- Use the UV lamp only according to the manufacturer's instructions and do not attempt to use it outside the Home Water System II.

- People with an impaired cognitive ability must be supervised when first using the Home Water System II, and until they can safely dispense water themselves.

- If you have children we recommend activating the Hot Water Lock (see page 26) to avoid children playing with the Home Water System II and dispensing hot water without supervision.

- The unit dispenses water at a very high temperature.
  Please be careful when dispensing hot water. Make sure to place the cup on the Drip Tray and do not hold it while water is dispensed.

- During use and maintenance, please take all the appropriate safety measures for the operation of an electrical device.

- The unit contains flammable gas. Do not tamper with the unit or the cooling system, including its parts. Risk of flammable materials:
  PU (polyurethane), EPP (expanded Polypropylene), Refrigerante.

Unpacking and Installation

1.0 Package Contents

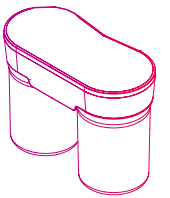
- Home Water System II



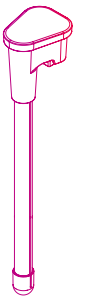
- Drip Tray



- Water Filter



- UV Lamp



1.1 Home Water System II Overview

1. Control Panel
   For dispensing hot, mixed (room-temperature) or cold water, and adjusting the Home Water System II settings.

2. Water Spout
   The water is dispensed through the Water Spout and into the cup, glass or jug.

3. Drip Tray
   Collects spilled or excess water. Install the (removable) Drip Tray in the top position for cups/glasses or in the bottom position for jugs.

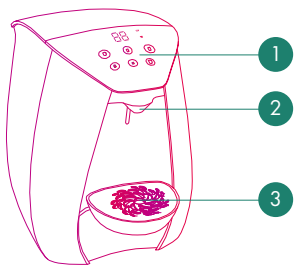
4. Air Vents
   At the bottom and the back of the Home Water System II.
   Do not block the air vents.

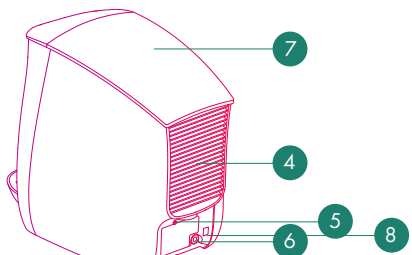
5. Water Inlet
   Water Inlet - your engineer will have connected this to your mains water supply.
   If you ever need to turn off the water to your Home Water System II
   you will find a small tap on this pipe.

6. Electrical power cord
   Connected to your mains power supply.

7. Removable Top Panel
   Remove the Top Panel to change your Water Filter and UV Lamp, (See page 38).

8. Power Button

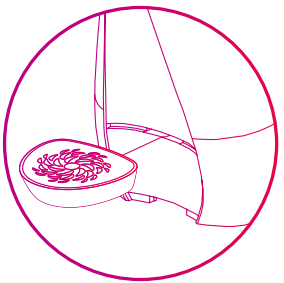




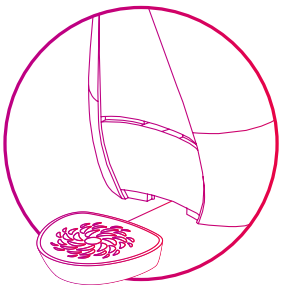
1.2 Drip Tray

The Drip Tray can be installed in two positions:

Top position
for cups or glasses



Botttom position
for bottles and jugs



1.3 Location of Home Water System II

1. After your Home Water System II has been professionally installed, do not at any point place it on a mat, towel, or a soft surface as it will block the air vents.

2. Ensure there is at least a distance of 15 cm between the Home Water System's II air vents and the wall behind it.

3. Keep a distance of at least 30 cm between the Home Water System II and a stove or other heat sources and a distance of at least 15 cm from the sink.

Using the Home Water System II

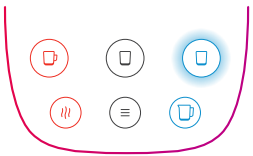
2.0 Dispensing Cold Water Glass or Jug

Dispensing cold water

1. Place your cup or glass on the Drip Tray (in the top position).

2. To dispense water, press and hold the Cold Water Button until the glass fills to your desired level.

3. To dispense the preset volume of water, press the Cold Water Button once and release.

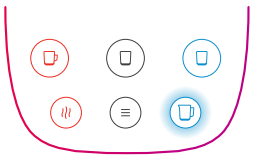


Press any button to stop dispensing.

Dispensing a jug of cold water

1. Place the jug on the Drip Tray (in the bottom position).

2. To dispense the preset jug volume of water, press the Cold Jug Button once.



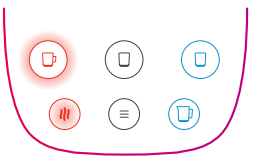
To adjust the preset volumes for glasses and jugs of cold water, (see pages 22 and 23).

2.1 Dispensing Hot Water

Dispensing hot water

1. Place the mug on the Drip Tray (in the top position).
2. If the Hot Water Button is off, press it once to start heating the water.
3. The button will flash while the water is heating up and will stop flashing when it is ready.
4. When the Hot Water Button is lit, press and hold to dispense.
5. To dispense the preset volume of hot water, press and release the Hot Cup Button once.

A second press on any button will stop dispensing the water.

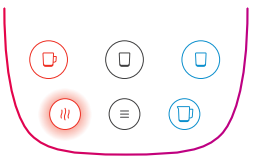


Boiling the water

1. To bring your hot water to boiling temperature press the Boil Button.
2. The Boil Button will flash while the water heats to boiling point.
3. When the water has reached boiling point, the Boil Button lights up solid red.
4. After the water has boiled, dispense the boiling water by pressing the Hot Water Button.

If the water temperature falls below boiling point, the Boil Button will turn off.

To learn how to set the user-defined hot water volume, (see page 24).



2.2 Dispensing Mixed Water

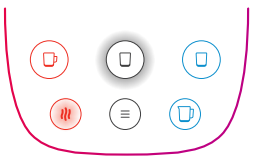
1. If the Mixed Water Button is off, press it once to start heating the water.

2. The button will flash while the water is heating up and will stop flashing once the water reaches the preset temperature.

3. Dispense the preset volume by pressing the Mixed Water Button once.

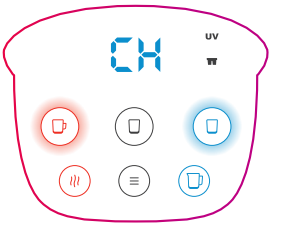
Mixed water can only be dispensed to the preset temperature when dispensing the predefined volume.

A second press on any button will stop dispensing the water.
To adjust the preset volume of mixed water, (see page 25).



2.3 Dispensing Hot or Mixed Water when Hot Water Lock is On

When Hot Water Lock Mode is on, pressing the Hot or Mixed Water Buttons will be accompanied by a warning beep, the CH sign will flash, and water will not dispense.



To dispense hot water when the Hot Water Lock Mode in on:

1. To dispense hot water press the Hot Water and the Cold Water Buttons at the same time.

2. To dispense the autofill preset volume of hot water, release both buttons at the same time.

To dispense mixed water when the Hot Water Lock Mode in on:

1. To dispense the autofill preset volume, press and then release the Mixed Water Button and the Cold Water Button at the same time.

To learn how to turn the Hot Water Lock Mode On and Off, (see page 26).

Personalising the Home Water System II

3.0 Accessing the Settings Menu

To access the Settings Menu, press and hold the Menu Button.

Cycle between functions by repeatedly pressing the Menu Button.

Each setting is displayed using a 2-letter code 88.

HC **(Hot/Cold):** Setting the cold, mixed and hot water temperatures.

CS **(Cup Size):** Setting the cold, mixed, hot and jug volumes to match your mugs and glasses.

CH **(Hot Water Lock):** Turning Hot Water Lock Mode On or Off.

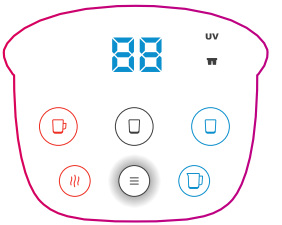
ES **(Energy Saving):** Turning Energy Saving Mode On or Off.

SO **(Sound):** Turning the Home Water System II sound On or Off.

SL **(Sleep Mode):** Turning Sleep Mode On or Off to conserve power.

CL **(Descale Process):** Running the Descale Process (see page 35).

UL **(Changing the UV Lamp):** Changing the UV Lamp (see page 39).

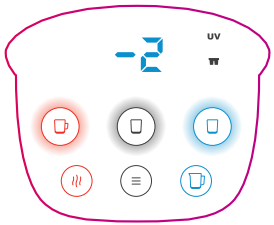


	Menu Button
	Hot Water Button
	Mixed Water Button
	Cold Water Button
	Jug Button
	Boil Button

3.1 Setting the Hot, Cold and Mixed Water Temperatures

You can adjust the dispensing temperature of hot, cold and mixed water to suit your taste. If you do not set your preferred temperatures, the default dispensing temperature values will be used.

The numbers displayed are a scale to help you set the temperature. They are not temperature values in °C.



	Menu Button
	Hot Water Button
	Mixed Water Button
	Cold Water Button
	Jug Button
	Boil Button

3.2 Setting the Cold Water Temperature

1. Press and hold the Menu Button to access the Settings menu, and then press it repeatedly until HC is displayed.

2. The Cold Water Button and Hot Water Button will start flashing.

3. Press the Cold Water Button (see diagram).

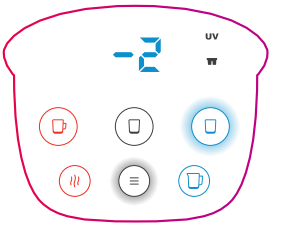
4. To select your temperature, use the Cold Water Button to scroll through the temperature options. -9 is the coldest and -1 is the warmest.

5. Cycle through the temperatures by pressing the Cold Water Button.

6. Store your chosen temperature by pressing the Menu Button.

HC is now displayed on the display and the Cold Water, Mixed Water and Hot Water Buttons flash.

To exit HC mode, press and hold the Menu Button for 5 seconds.



	Menu Button
	Hot Water Button
	Mixed Water Button
	Cold Water Button
	Jug Button
	Boil Button

3.3 Setting the Mixed Water Temperature

1. Press and hold the Menu Button and then press repeatedly until HC is displayed.

2. The Cold Water, Mixed Water and Hot Water Buttons will start flashing.

3. Press the Mixed Water Button (see diagram).

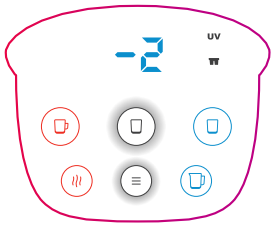
4. Press the Mixed Water Button to increase the water temperature.
   The number "-9" indicates the lowest and "9" the highest mixed water temperature.

5. Cycle through the temperature by pressing the Mixed Water Button.

6. Store your chosen temperature by pressing the Menu Button.

HC is now displayed on the display and Cold Water, Mixed Water and Hot Water Buttons flash.

When finished, press and hold the Menu Button, and then press once to exit HC Mode and continue adjusting additional settings. Alternatively, to exit the Settings Menu, press and hold the Menu Button for more than 5 seconds.



	Menu Button
	Hot Water Button
	Mixed Water Button
	Cold Water Button
	Jug Button
	Boil Button

3.4 Setting the Hot Water Temperature

1. Press and hold the Menu Button to access the Settings menu, and then press it repeatedly until HC is displayed.

2. The Cold Water, Mixed Water and Hot Water Buttons will start flashing.

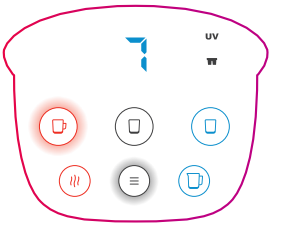
3. Press the Hot Water Button (see diagram).

4. To select your temperature use the Hot Water Button to scroll through the temperature options. 9 is the hottest and 1 is the coolest.

5. Store your chosen temperature by pressing the Menu Button.

HC is now displayed on the display and Cold Water, Mixed Water and Hot Water Buttons flash.

When finished, press and hold the Menu Button and then press once to exit HC Mode and continue adjusting additional settings. Alternatively, to exit the Settings Menu, press and hold the Menu Button for more than 5 seconds.



	Menu Button
	Hot Water Button
	Mixed Water Button
	Cold Water Button
	Jug Button
	Boil Button

3.5 Setting the Glass, Mug and Jug Preset Volumes

You can set your Home Water System II to automatically dispense cold, hot and mixed water volumes to match the volume of your glasses, mugs and jugs.

Home Water System II default settings

- Cold - 200 ml
- Hot - Disabled as a safety precaution
- Jug - 1 litre

Tip: The maximum volume for dispensing cold, mixed and hot water into a glass or a cup is 300 ml; for a jug, the maximum volume is 1 litre.

3.6 Setting the Cold Water Volume for a Glass

1. Press and hold the Menu Button to access the Settings menu, and then press it repeatedly until C5 is displayed.

2. The Cold Water, Mixed Water, Hot Water and Jug Buttons will start flashing.

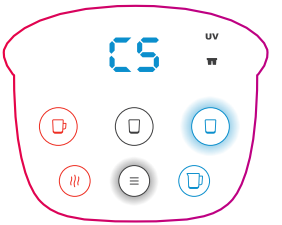
3. Place your favourite glass on the Drip Tray.

4. Press and hold the Cold Water Button, releasing it when the glass has filled to the desired level (see diagram).

5. The Cold Water Button will flash twice, accompanied by two beeps to confirm the setting has been saved successfully.

6. The Cold Water, Mixed Water and Hot Water Buttons will flash and you can continue to adjust another volume.

When finished, press and hold the Menu Button and then press once to exit C5 Mode and continue adjusting additional settings. Alternatively, to exit the Settings Menu, press and hold the Menu Button for more than 5 seconds.



	Menu Button
	Hot Water Button
	Mixed Water Button
	Cold Water Button
	Jug Button
	Boil Button

3.7 Setting the Cold Water Volume for a Jug or Bottle

1. Press and hold the Menu Button and then press repeatedly until CS is displayed.
2. The Cold Water, Mixed Water, Hot Water and Jug Buttons will start flashing.
3. Place your jug on the Drip Tray.
4. Press and hold the Jug Button, releasing it when the glass has filled to the desired level.
5. The Jug Button will flash twice, accompanied by two beeps to confirm the setting has been saved successfully.
6. The Cold Water, Mixed Water and Hot Water Buttons will flash and you can continue to adjust another volume.

When finished, press and hold the Menu Button, and then press once to exit CS Mode and continue adjusting additional settings. Alternatively, to exit the Settings Menu, press and hold the Menu Button for more than 5 seconds.

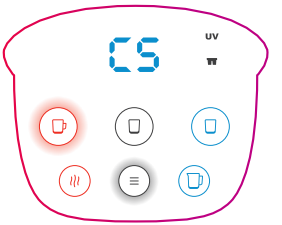


	Menu Button
	Hot Water Button
	Mixed Water Button
	Cold Water Button
	Jug Button
	Boil Button

3.8 Setting the Hot Water Volume for a Mug

1. Press and hold the Menu Button to access the Settings menu, and then press it repeatedly until CS is displayed.
2. The Cold Water, Mixed Water, Hot Water and Jug Buttons will start flashing.
3. Place your cup or glass on the Drip Tray.
4. Press and hold the Hot Water Button, releasing it when the glass has filler to the desired level (see diagram).
5. The Hot Water Button will flash twice, accompanied by two beeps to confirm the setting has been saved successfully.
6. The Cold Water, Mixed Water and Hot Water Buttons will flash and you can continue to adjust another volume.

When finished, press and hold the Menu Button and then press once to exit CS Mode and continue adjusting additional settings. Alternatively, to exit the Settings Menu, press and hold the Menu Button for more than 5 seconds.



	Menu Button
	Hot Water Button
	Mixed Water Button
	Cold Water Button
	Jug Button
	Boil Button

3.9 Setting the Mixed Water Volume for a Glass or Mug

1. Press and hold the Menu Button and then press repeatedly until CS is displayed.
2. The Cold Water, Mixed Water, Hot Water and Jug Buttons will start flashing.
3. Place an appropriate glass or mug on the Drip Tray.
4. Press and hold the Mixed Water Button, releasing it when the glass has filled to the desired level.
5. The Mixed Water Button will flash twice, accompanied by two beeps to confirm the setting has been saved successfully.
6. The Cold Water, Mixed Water and Hot Water Buttons will flash and you can continue to adjust another volume.

When finished, press and hold the Menu Button, and then press once to exit CS Mode and continue adjusting additional settings. Alternatively, to exit the Settings Menu, press and hold the Menu Button for more than 5 seconds.



	Menu Button
	Hot Water Button
	Mixed Water Button
	Cold Water Button
	Jug Button
	Boil Button

3.10 Turning Hot Water Lock Mode On or Off

The Hot Water Lock function is designed to prevent young children from dispensing hot water.

1. Press and hold the Menu Button and then press repeatedly until CH is displayed (Figure 1).

2. In CH Mode, press the Hot Water Button repeatedly to turn Hot Water Lock Mode On or Off.

3. When Hot Water Lock Mode is turned On, the message Y is displayed (figure 2).

4. When Hot Water Lock Mode is turned Off, the message N is displayed (figure 3).

When finished, press and hold the Menu Button and then press once to exit CH Mode and continue adjusting additional settings. Alternatively, to exit the Settings Menu, press and hold the Menu Button for more than 5 seconds.

For details about dispensing water when the Home Water System II is in Hot Water Lock Mode, (see page 14).

Figure 1

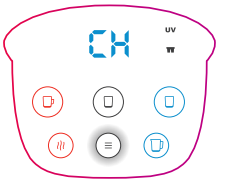


Figure 2

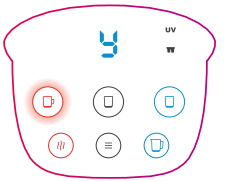
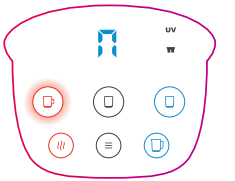


Figure 3



≡	Menu Button
	Hot Water Button
	Mixed Water Button
	Cold Water Button
	Jug Button
	Boil Button

3.11 Turning Energy Saving Mode On or Off

In Energy Saving Mode, the heating system is turned off automatically. When in Energy Saving Mode, the Home Water System II can be used to dispense cold and mixed water, but not hot water.

In Energy Saving Mode, press the Mixed Water Button to make Home Water System II start heating the water.

To turn Energy Saving Mode On or Off:

1. Press and hold the Menu Button and then press repeatedly until ES is displayed.
2. In ES Mode, press the Hot Water Button repeatedly to Energy Saving Mode On or Off (figure 1).
3. When Energy Saving Mode is turned On, the message Y is displayed (figure 3).
4. When Energy Saving Mode is turned Off, the message N is displayed (figure 3).

When finished, press and hold the Menu Button, and then press once to exit ES Mode and continue adjusting additional settings. Alternatively, to exit the Settings Menu, press and hold the Menu Button for more than 5 seconds.

Figure 1

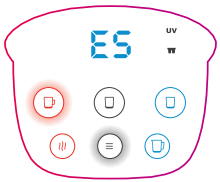


Figure 2

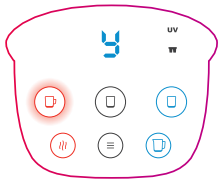
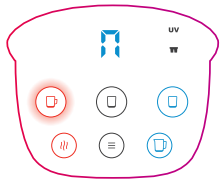


Figure 3



	Menu Button
	Hot Water Button
	Mixed Water Button
	Cold Water Button
	Jug Button
	Boil Button

3.12 Turning Sound On or Off

When the Home Water System II sound is turned On, the Home Water System II will beep with every press of a button and alert.

When the Home Water System II sound is turned Off the machine will only beep when you try to dispense hot water with the Hot Water Lock on.

1. Press and hold the Menu Button, and then press it repeatedly until SO is displayed.
2. In SO mode, press the Cold Water Button repeatedly to cycle the sound On or Off (figure 1).
3. When the sound is turned On, the message y is displayed (Figure 2).
4. When the sound is turned Off, the message n is displayed (Figure 3).
5. When finished, press and hold the Menu Button, and then press once to exit SO Mode and continue to adjust other settings. Alternatively, to exit the Settings Menu, press and hold the Menu Button for more than 5 seconds.

Figure 1

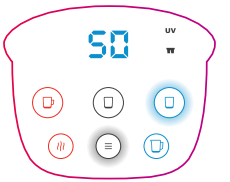


Figure 2

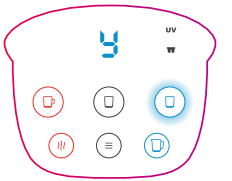
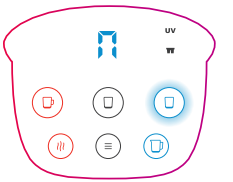


Figure 3



	Menu Button
	Hot Water Button
	Mixed Water Button
	Cold Water Button
	Jug Button
	Boil Button

3.13 Activate Sleep Mode

To help conserve energy you can put your Water System into Sleep Mode. When the Home Water System II is in Sleep Mode the heating and cooling systems are turned off.

Press any button and the Home Water System II will exit Sleep Mode, the heating and cooling systems will start again and the buttons will light up.

How to activate Sleep Mode

1. Press and hold the Menu Button and then press repeatedly until SL is displayed In SL mode, press the Cold Water Button repeatedly to cycle Sleep Mode On or Off (figure 1).

2. When Sleep Mode is turned On, the message Y is displayed (figure 2).

3. When Sleep Mode is turned Off, the message N is displayed (figure 3).

4. When finished, press and hold the Menu Button, and then press once to exit SL Mode and continue to adjust other settings. Alternatively, to exit the Setting Menu, press and hold the Menu Button for more than 5 seconds.

When the Home Water System II exits Sleep Mode, it may take longer until you can dispense water because the water must first reach the set dispensing temperature.

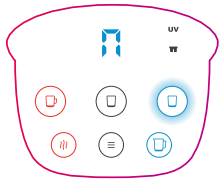
Figure 1



Figure 2



Figure 3



	Menu Button
	Hot Water Button
	Mixed Water Button
	Cold Water Button
	Jug Button
	Boil Button

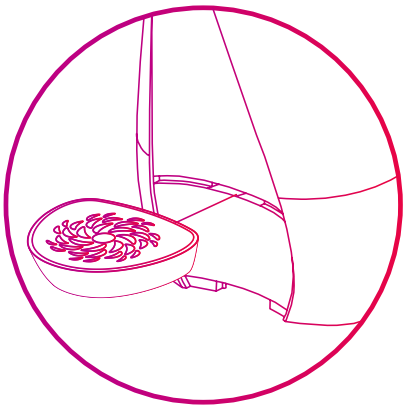
Home Water System II Maintenance and Water Filter Change

4.0 Cleaning the Home Water System II

Clean the external surfaces and the top cover of the Water System using a soft cloth dampened with room-temperature water.
Clean the Control Panel with a dry cloth.

Do not use harsh detergents, concentrated liquid cleaners, solvents or any material (steel wool, etc.) that might scratch the Home Water System's surfaces.

Warning! The Home Water System II is an electrical device. Make sure not to wet the back of the unit.



Emptying and cleaning the Drip Tray

1. Remove the Drip Tray from the Home Water System II by sliding it out slowly to prevent the water from spilling out.

2. Drain the water into the sink and clean all the parts of the Drip Tray.

3. Insert the Drip Tray back into the Home Water System II.

4.1 The Descale Process

The internal parts of your Home Water System II require periodic descaling to ensure the system maintains top performance.
This process takes about 45 minutes.

You will need:

- 1 x Reusable Descaling Capsule, provided with your Water System (See Figure 1).
- 1 x Descaler Sachet, sent to you by post (see Figure 2).
- 1 x large jug or container (1-3 litres) to collect the flushed water.

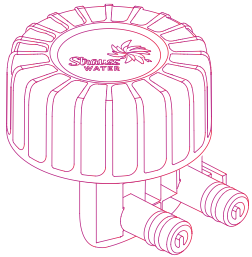


Figure 1:
Reusable Descaling
Capsule

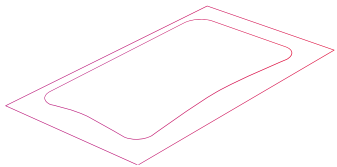


Figure 2:
Descaling Sachet

4.2 Preparing the Reusable Descaling Capsule

Note: The contents of the Descaling Sachet can potentially damage your worktop. To prevent this, we recommend preparing the Reusable Descaling Capsule over a sink or a tray.

1. Unscrew the top of the Reusable Descaling Capsule (Figure 1).
2. Carefully tear the Descaler Sachet at the tear point.
3. Empty the full content of the Descaler Sachet into the base of the Reusable Descaling Capsule (Figure 2).
4. Screw the top back on tightly.

Note : If not properly closed, water will leak!

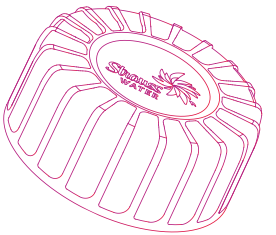


Figure 1:
Unscrew the top of the Reusable Descaling Capsule

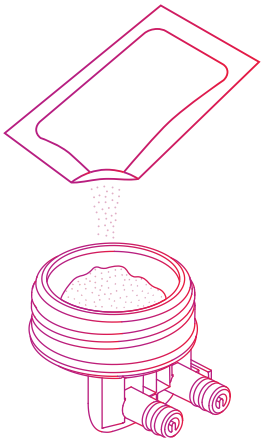


Figure 2:
Empty the Descaler Sachet into the base of the Reusable Descaling Capsule

4.3 Inserting the Reusable Descaling Capsule

1. Remove the top cover of the Home Water System II.
2. Pull back the Filter Clip to release the Water Filter (See Figure 1).
3. Remove the Filter and put aside on a tray or in a suitable container.
4. Insert the filled Reusable Descaling Capsule in place of the Filter. The top lid should face right (See Figure 2) with both tubes firmly in place.
5. Slowly close the filter clip until you hear it click into place.
6. Place a large jug or container (1-3 litres) under the spout.

You are now ready to run the Descale Process.

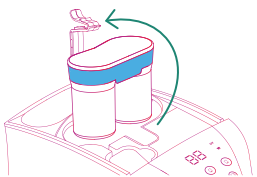


Figure 1:
Pull back the Filter Clip and remove the Water Filter.

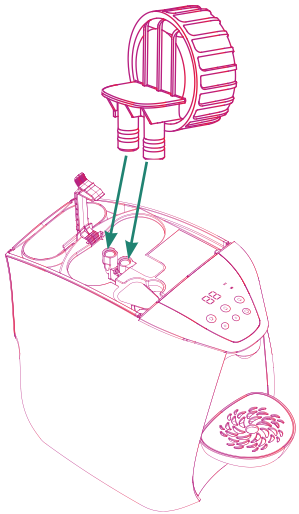


Figure 2:
Insert the Capsule (facing to the Right)

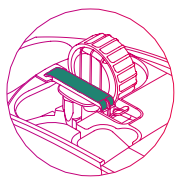
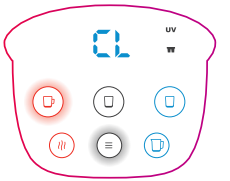


Figure 3:
Slowly close the Filter Clip until you hear it click

4.3 Running the Descale Process

During the Descale Process water will be dispensed in varying volumes.
Place a large jug or container under the spout, and then proceed as follows:

If you need to empty the container during the descaling process, press any button to stop the water flow. Empty the container, replace it under the spout, amd press any button to resume cleaning.



≡	Menu Button
	Hot Water Button
	Mixed Water Button
	Cold Water Button
	Jug Button
	Boil Button

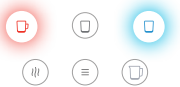
1. **Press and hold** the ≡ Menu button until HC is displayed.



2. **Press the** ≡ Menu button until CL is displayed.



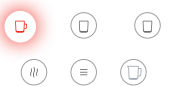
3. The Hot and Cold Water buttons will flash. **Press the Hot Water button twice to boil the water.**



4. The Boil button will turn on . This can take up to 2 minutes. When the water has boiled, you will hear 2 beeps.



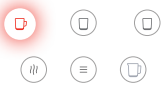
5. When the boiling process ends, press the Hot Water button to dispense 1 cup (200 ml) of water.



6. When the water has stopped dispensing and the Hot Water button is flashing, **press** the Hot Water button again and a 20-second count down will begin while the descaler is dissolving.



7. After a 20-second count down, the Hot Water button will flash. Press the Hot Water button and 1 litre of water will be dispensed.



8. Next, The Boil button will turn on and the water will boil once again. Boiling can take up to 2 minutes.



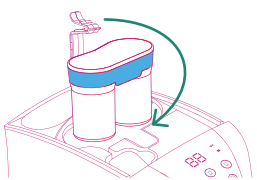
9. When the water has boiled, a 30-minute count down will be displayed. Leave the system to clean for 30 minutes to ensure thorough cleaning of the hot water tank.



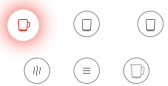
10. After 30 minutes, CL is displayed, and the blue Water Filter icon will flash.



11. Lift the Filter Clip, remove the Reusable Descaling Capsule, and insert the Water Filter into its place.



12. After re-inserting the Water Filter, the Hot Water button will Start flashing. **Press** the Hot Water button to dispense 4 litres of water.



13. At the end of the process, 4 beeps will sound and the menu will return to normal.

Congratulations!
You have completed the Descale Process.

4.3 Cleaning the Reusable Descaling Capsule

After the Descale Process:

The water remaining in the Reusable Descaling Capsule after the Descale Process may contain Citric Salt residues. To prepare the Resuable Descaling Capsule for its next use, and to maintain its performance for years to come, please follow the cleaning instructions below:

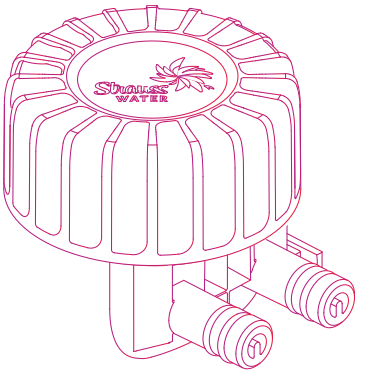
Note: To avoid potential damage to your worktop, we recommend cleaning the Resuable Descaling Capsule over your sink.

1. Unscrew the top of the Reusable Descaling Capsule.

2. Thoroughly wash both parts of the Capsule with tap water.

3. Dry the Resusable Descaling Capsule.

4. Store the Capsule in a safe place, at room temperature, and out of direct sunlight.



4.4 When to change your Water Filter & UV Lamp

To maintain water quality and proper operation of the Home Water System II, the UV Lamp must be replaced every 12 months. To meet water quality standards, the Water Filter must be changed at least every 6 months or 2,000 litres dispensed but sooner in some regions to maintain highest quality.

Water Filter change notification

- When the Water Filter icon on the Control Panel turns red, it is time to replace the Water Filter, (see Figure 1).

UV Lamp change notification

- When the UV Lamp icon on the control panel turns red, it is time to replace the UV Lamp, (see Figure 2).

Figure 1

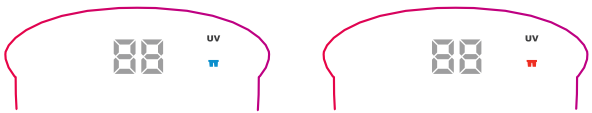
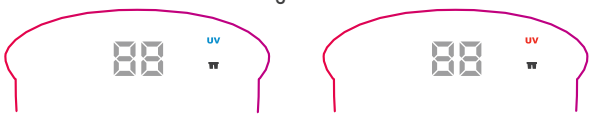


Figure 2



4.5 Changing Your Water Filter

1. Unplug the Home Water System II and remove the Top Cover.

2. Pull back the Filter Clip to release the Water Filter, then gently lift the Water Filter out.

3. Insert the new Water Filter and press it down gently while slowly closing the Clip until you hear it click into place.

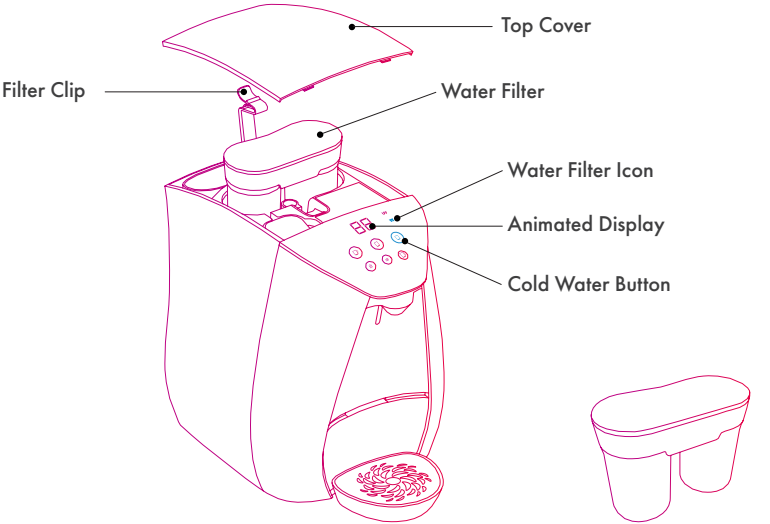
4. Plug the Home Water System II back into the electricity and replace the Top Cover.

5. If the Water Filter has been installed correctly, the Water Filter icon will flash blue twice, indicating that the flushing process has begun.

6. Place a large container under the Water Spout and press the Cold Water Button. 4 litres of water will be flushed through. When complete, an animated graphic will play for 3 minutes.

7. When the animated display stops and the Cold Water Button turns blue and starts flashing, place the container under the Water Spout and press the Cold Water Button. 1 litre of water will dispense.

8. Then, the blue Water Filter icon will flash twice accompanied by two beeps to confirm the flushing process has completed successfully.



None: If the Water Filter has not been installed correctly or if the Water Filter expiry date has passed, the Water Filter icon will flash red accompanied by an error beep.

4.6 Changing the UV Lamp

1. Unplug the Home Water System II and remove the Top Cover.

2. Firmly hold both sides of the UV Lamp head and pull it straight up out of the Home Water System II.

3. Remove the wrapping from the new UV Lamp. Hold it by the plastic top. Please DO NOT touch the glass of the lamp.

4. Insert the new UV Lamp into the Home Water System II.

5. Plug the Home Water System II back into the electricity and replace the Top Cover.

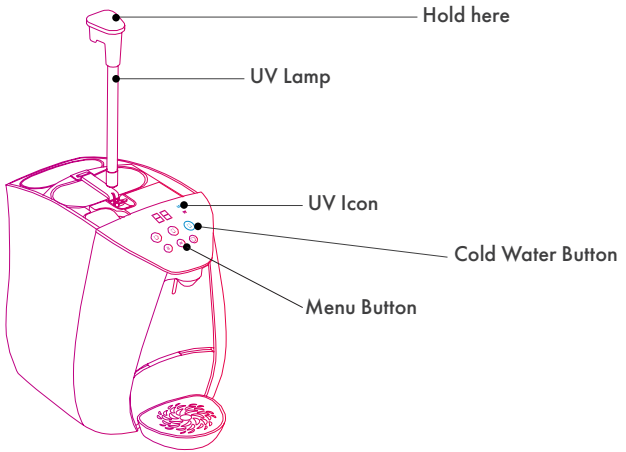
6. The UV Lamp icon will start flashing blue accompanied by two beeps.

7. Press and hold the Menu Button and then press it repeatedly until UL is displayed.

8. Press the Cold Water Button to select n (new UV Lamp) and press the Menu Button to save.

Note: If the UV Lamp is not installed correctly, the UV lamp icon will flash, the System will beep, and you will not be able to dispense water.
If the UV Lamp is expired the icon will turn red.

Warning! The UV lamp is long and made of glass. Be careful to pull it up straight to avoid breaking it.
Use this lamp only for its intended use as Ultraviolet (UV) radiation is harmful to eyes and skin.



Troubleshooting

Error	Possible cause	Suggested solution
1. The Home Water System II does not dispense hot or boiling water.	Hot Water Lock mode is turned on.	For details about dispensing hot water when Hot Water Lock Mode is on, see page 14. You can turn off Hot Water Lock mode. For more details, see 'Turning Hot Water Lock Mode On or Off' on page 26.
2. When using autofill a glass or jug underfills or overflows.	The preset volume does not match the volume of your glasses, cups, or jugs and can be individually adjusted for dispensing cold, mixed, hot water, and a jug of cold water.	For more details, see 'Setting the Glass, Mug and Jug Preset Volumes' on pages 21-25.
3. The water temperature is too low or too high.	The preset dispensing temperatures are not set according to your preferences. You can individually adjust the preset dispensing temperatures for cold, mixed, and hot water. The jug dispensing temperature is the same as the cold water temperature.	For more details, see 'Setting the Hot, Cold and Mixed Water Temperatures' on pages 17-20.
4. Water takes longer to heat up or boil when the Home Water System II was not used for a while.	The Home Water System II is in Energy Saving Mode.	You can turn off Energy Saving Mode. For details, see 'Turning Energy Saving Mode On or Off' on page 27.
	Sleep Mode is turned on. In Sleep Mode, the heating and cooling systems are turned off.	
5. The Water Filter icon is red.	The Water Filter has reached the end of its life and must be replaced.	For more details, see 'Changing Your Water Filter' on page 40.
6. The UV Lamp icon is red.	The UV Lamp has reached the end of its life and must be replaced.	For more details, see 'Changing the UV Lamp' on page 41.
7. The Drip Tray is full.	The Drip Tray is full.	Empty the water into the sink. For details, see 'Emptying and cleaning the Drip Tray' on page 32.
Note: The water system is open-safe and the tanks are not pressurised (there are no valves behind the hot and cold water tanks). Therefore, some dripping as a result of the water expanding could be expected. This is normal.		
If none of the suggested solutions helped, please visit www.virginpure.com/customer-support/help/ for more information or to chat with one of our support team.		

Manufacturer's Warranty Information

General information

Virgin Pure (hereinafter 'The Company') warrants that during the warranty period and under normal and reasonable use, the Home Water System II will be free from defects in materials and workmanship. However, The Company does not guarantee the product could not fail or malfunction.

According to the Terms of Service, the warranty applies to the Home Water System II and to the installation hardware, as detailed below.

The Warranty period

1. The Warranty described in Clause 13 is applicable for 12 months on Take Out Agreements. Warranty is part of the services during any Membership Agreement up and to 7 years from the initial order date of the Equipment. For the avoidance of doubt no warranty is available on Equipment more than 7 years old.
2. UK consumer protection laws may provide additional rules on warranty. The The Company's Warranty does not in any way restrict the rights that you may have under such rules.
3. Warranty is not transferable.
4. The Warranty covers defects in materials and workmanship in all Equipment for one (1) year from the date of shipment, or installation if installed by one of The Company's authorised technician. The Warranty does not guarantee that Equipment will at all times operate without interruption or will be error-free.
5. If you have a valid claim under the Warranty we will repair or replace the defective product free of cost.
6. If during the Warranty Period you submit a valid claim we will, at our option, repair the Equipment using new or previously used parts that are equivalent to new in performance and reliability, or replace the Equipmentwith Equipment that is at least functionally equivalent to the installed Equipment and is formed from new and/or previously used parts that are equivalent to new in performance and reliability.
7. Any parts which are returned to The Company will become the property of The Company.
8. Please retain your proof of purchase. If you do not have your proof of purchase we will need to verify your address and identification vs. those used when ordering the specific Home Water System II.
9. Repair and exchange of products must occur to and from the same address and must be the delivery address on your order confirmation unless you have organised a property relocation with The Company and one of our authorised technicians.
10. If we determine that the problem is not covered under the Warranty, we will notify you and inform you of service or replacement alternatives that are available to you for an additional fee.
11. The replacement of your Home Water System II or any part of your Home Water System II under warranty will not extend the period of warranty.

Manufacturer's Warranty Information

12. The Company shall not be liable for costs, damages or repairs incurred as a result of, due to, or from, including but not limited to:
    - Purchases of products from unauthorized dealers or re-seller / auction sites such as ebay;
    - Careless operation or handling, misuse, abuse and/or lack of maintenance;
    - Use of consumables, parts and accessories other than those produced or recommended by The Company;
    - The company will not be liable for costs damages or repairs, if the Customer failed to run Descaling Process every 3 months according to instructions.
    - External sources such as weather, electrical outages or power surges;
    - Repairs, installations, re-locations, re-installs or alterations carried out by unauthorised parties or agents;
    - Normal wear and tear (e.g. fuse etc.)
    - Cosmetic damage, including but not limited to scratches, dents and broken plastic;
    - Deliberate damage or neglect of the product;
    - The unblocking of drainage channels or similar related to your properties plumbing;
    - Failure to follow The Company's instructions and/or installation guidelines;
13. Your remedy for breach of this warranty is limited:
    - The Company will not be liable for any consequential damages or incidental damages you may incur in connection with your purchase and use of your appliance.
    - Any loss suffered as a result of not being able to use the product or any loss other than the repair or the replacement cost of the product.
    - We reserve the right to charge for the expense of a service call, when no fault has been found with the product on inspection.
    - The Company reserves the right to change the method by which we may provide warranty service to you.

Technical Data

Electricity

Voltage	230 V, Single-phase
Frequency	50 Hz
Cooling capacity[1]	72 Watts
Heating capacity	1,800 Watts
Current rating	8.5 A

Water inlet pressure

Min.	1.5 atm / 0.15 MPa / 22 PSI
Max.[4]	6 atm / 0.6 MPa / 88 PSI

Inlet water temperature

Inlet water temperature	4°C to 35°C

The Home Water System II must be supplied only with mains Cold Water

Cooling system

Tank volume	1.1 litres
Cooling Power[2]	44 Watts
Water output[3,5]	12 L/approx. 40 cups/hour
Cooling temperature range	4°C to 12°C

Heating System

Tank volume	0.9 litre
Hot Water output[6]	12 L/approx. 40 cups/hour
Heating temperature range	89°C to 99°C

Replacement parts

UV LAMP[7]	11 Watts
MAZETE Water Filter[8]	

Weight (dry)

12 Kg

Home Water System II Dimensions

Height	37cm (14.5″)
Depth	36cm (14.1″)
Width	31cm (12.2″)

Service Flow

Dispensing Cold Water	1.6 Liters/minute
Dispensing Hot Water	1.4 Liters/minute

1. Evaporation temperature under ASHRAE Conditions: +7.2°C.
2. Evaporation temperature under ASHRAE Conditions: +5.2°C.
3. The water output was measured in an ambient temperature not exceeding 25°C and the supplied water temperature not exceeding 22°C and calculated based on a standard 200 ml cup volume.
4. In case water pressure is also max working pressure, it is necessary to install a pressure valve on the water line before the device.
5. When dispensing Cold Water, there is a 90-second delay between one cup and the next.
6. When dispensing Hot Water, there is a 60-second delay between one cup and the next.
7. The UV Lamp must be replaced every 12 months.
8. The Water Filter should be replaced every 2,000 litres or 6 months, whichever occurs earlier.

Performance Data Sheet

Treatment Category	Contaminate		Certified against standard	Actual results (reduction)
Aesthetic claims	Chlorine		NSF / ANSI 42	97.4%
	Particles larger than 1 micron (Class II)			>99.9%
Microbiological contaminants	Reducing bacterial contaminants*		Israel Standard 1505	Approved
	Ultraviolet treatment system		NSF/ANSI 55 class B	Approved
	Cysts		NSF / ANSI 53	99.99%
Health hazards	Asbestos		NSF / ANSI 53	>99.80%
	Atrazine			93.3%
	Heavy metals	Lead		99.6%
		Mercury		80.9%
Incidental contaminants (medications, hormones, environmental contaminants)	Environmental contaminants	Bisphenol A	NSF/ANSI 401	>99.1%
		Nonylphenol		96.4%
		Linuron		>96.6%
		TCEP		>99.9%
		DEET		97.5%
		TCPP		>99.9%
		Metolachlor		98.0%
	Hormone	Estrone		>96.9%
	Medications	Ibuprofen		87.8 %
		Naproxen		>96.3%
		Atenolol		>95.1%
		Carbamazepine		>98.5%
		Phenytoin		>95.0%
		Trimethoprim		>96.5%

Virgin Pure hereby declares that the systems and their installation comply with applicable regulations.

Notes:
This system is designed to be used with water deemed acceptable for human consumption, as defined by the Public Health Regulations (the sanitary quality of drinking water). This system is not designed to be used with water from an unknown source or quality.

Do not use the Water Dispenser with water of unknown microbiological quality or with water other than drinking water without adequate disinfection before the water enters the system or after it exits the system.

In the event authorised authority has issued a notice, an alert, or prohibited the consumption of public water, please follow the instructions of the authorities. Once the notice, alert or prohibition has been lifted, please follow The Company's instructions before starting to use the Water Dispenser again.

The system releases silver and phosphate ions into the water in concentrations lower than the approved safe values for drinking water. If you have any known medical condition, please consult your doctor before using the system.

while testing was performed under standard laboratory conditions, actual performance may vary. This system has been tested according to NSF/ANSI 55, Class B, 42, 53, 401 for reduction of the substances listed in the PDS.

The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF/ANSI 55, Class B, 42, 53, 401.

(1) Tested in a system using the MAZE-TE water filter and a Home

Water System II.

Manufacturer's Certifications

Water Treatment and Filtration

Drinking water system
for domestic use - Filtration and purification, part 1 Israeli standard 1505
NSF/ANSI 55 (Class B) - Ultraviolet Microbiological Water Treatment Systems
NSF / ANSI 42 - Drinking water treatment units - Aesthetic effect
NSF / ANSI 53 - Drinking water treatment unit health effects
NSF / ANSI 401 - Drinking water treatment unit -emerging compounds/ incidental contaminants

Performance claims are presented under performance data sheet.

System tested and certified by NSF international against NSF/ ANSI Standards 55 class B, 42, 53 401 for the reduction of substances listed in the PDS.

Please visit www.virginpure.com/help-support/ for more information or to chat with one of our support team.

Model: WDC-E-32
Manufactured for: Strauss Water
Made in: Shenzhen, China

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